



**Sligo Tourist  
Development  
Association**

## **Terms & Conditions**



The Sligo Tourist Development Association is the owner of the Caravan Parks situated at Strandhill & Rosses Point, Co. Sligo. Hereinafter, the Sligo Tourist Development Association Limited shall be referred to as "The Association". The term "the Association" includes the Operations Manager of the Caravan Parks, the Manager of each park, and the employees at each location.

- 1.** Any person parking a caravan, motorhome, or erecting tents and awnings on the property of the Association does not acquire any interest, licence, or tenancy of any description by reason of their occupation on the property of the Association.
- 2.** The Association is not responsible for any injury, loss, or damage caused to the property of the users of the Caravan Parks, whether by the negligence of the Association or not. Without prejudice to the generality of the foregoing, it is a condition that all caravans, motorhomes, tents, and awnings, together with all cars and vehicles, are placed on the property of the Association at the exclusive risk of their owners, servants, or agents.
- 3.** No caravan exceeding 8.5 metres in length can be parked on the property of the Association.
- 4.** No car or other vehicle is to be parked so as to cause an obstruction.
- 5.** Users of the Caravan Park must not cause a nuisance to the Association or to any person using the Caravan Park and, in particular:
  - a.** No person under the age of 18 is permitted to use the park unless accompanied by a parent or legal guardian.
  - b.** Children must be accompanied by an adult to the facilities block at all times.



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- c.** No ball playing may take place in the park.
- d.** Radios, CD players, music centres, televisions, speakers, and phones, etc., must be kept at a reasonable volume.
- e.** Any animal brought to the park must be kept under proper control and supervision and, in particular, dogs must be kept on a lead, with dog droppings cleaned and disposed of correctly. (Refer to note 11 dog policy.)
- f.** A speed limit of 10 kph applies to all vehicles, including motorised scooters and electric bicycles, using the Parks.
- g.** Teaching children to drive is not permitted in the parks.
- h.** Strictly no noise in the Caravan Parks after midnight.
- i.** The area around each caravan, motorhome, awning, and tent must be kept clean and free from litter at all times, and, in particular, a container must be placed under the waste pipe of each caravan.
- j.** Holes must not be dug for refuse, caravan waste, or for any reason whatsoever.
- k.** Tents must be erected only in the allocated area of the park.
- l.** Large tents are subject to an additional nightly charge of €10.
- m.** Gazebos are not allowed on the main site but may be used in the tent field subject to approval and additional nightly charges for the same.
- n.** Awnings are subject to an additional nightly charge of €4 per night and must be booked at the time of booking. The same applies to sun shades, drive-away awnings, shelters, or any additional structure being erected on your pitch.
- o.** An awning is a custom-designed structure that attaches to a caravan/motorhome or camper van. A tent placed beside a caravan, campervan, or motorhome is not permitted; this is a separate booking.
- p.** Awnings, etc., may only be erected while you are in residence and at your own risk; they may only be left up for a maximum of 2 weeks at a time to allow grass to recover.
- q.** Eco-friendly ground sheets must be used (no plastic), and materials such as stones, sandbags, etc., must be returned when you are finished with them.



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**r.** Sites will be allocated to users by the Association, and it is expressly prohibited to move onto another site without the permission of the Association. While we will try and reserve the pitch booked, on occasions, for operational reasons, there may be a need to move your booking to an alternative pitch.

**s.** The caravan parks have a policy of recycling. To this end, we would appreciate your cooperation in disposing of bottles, cans, plastic, paper, and cardboard in the appropriate labelled skips or bins.

**t.** Bringing waste from home or previous travels is strictly forbidden and may result in immediate expulsion from the campsite.

**u.** Large items such as broken chairs, tables, tents, mattresses, awnings, rugs, clothing, dogs' beds, etc., must be disposed of off-site and are not permitted in the skips or bins provided on our campsites.

**6.** A caravan, tent, or awning must be moved at any time requested by the Association, and the only compensation payable in such circumstances will be a refund of any unused advance charges.

**7.** Sites must be paid for in advance and must be vacated by 12 noon on the day of departure. No refunds can be given for departing nights early or arriving days late. Please do not ask, as a refusal may offend.

**8.** Any person failing to comply with the rules will be obliged to leave, and if they refuse to leave, then the Association hereby reserves the right to remove that person's property from the Caravan Park without prejudice to legal remedies available to the Association for breach of those conditions and, in particular, without prejudice to the Association's right to damages.

**9.** Where it is deemed necessary by the Association, caravans or motorhomes should be brought up to a certain specification that would be acceptable, i.e., chassis painted, exterior of caravan or motorhomes washed, curtains to be neat, etc.

**10.** The Association reserves the right to refuse entry to any person.



## **Sligo Tourist Development Association**

**11. Dog Policy:** Both parks are dog-friendly, but dogs must be kept on a lead at all times. Dog droppings must be gathered and disposed of appropriately.

Please note: We do not accept any breed of dog that comes under the Irish or UK Dangerous Dogs Act. These include:

- Bull terriers
- Bull mastiff
- Doberman pinscher
- German Shepherd
- Rhodesian ridgeback
- Rottweiler
- Japanese akita
- Japanese tosa
- Ban-dogs
- Or strains or crosses of the above

**12.** Anyone found defacing or causing damage to any building, equipment, or property of the Park faces immediate eviction and/or prosecution. The pitch hirer will be responsible for and charged for any damage/breakages/loss caused by themselves or their visitors to the pitch or to any Park facilities or to other customers' property.

**13. Data Protection.** All information taken at the time of booking is collected for the purpose of processing your booking at Rosses Point Caravan & Camping Park or Strandhill Caravan & Camping Park.

**a.** As part of our ongoing promotion of the Parks, we may email you about late availability. We may also disclose your data to CampStead Ltd, who may contact you by email, inviting you to complete a questionnaire and review regarding your stay at our park.



## **Sligo Tourist Development Association**

**b.** If you do not wish to receive any communication from the Association, please email us at the address relevant to your stay:

i. [rossespoint@sligocaravanandcamping.ie](mailto:rossespoint@sligocaravanandcamping.ie)

ii. [strandhill@sligocaravanandcamping.ie](mailto:strandhill@sligocaravanandcamping.ie)

**14.** By booking a pitch, you agree to abide by the above terms and conditions and the Park information. We look forward to welcoming you to our parks and hope you enjoy your stay with us.

### **Cancellation & Refund Policy**

**1.** All bookings require a non-refundable deposit of €50 to be paid at the time of booking.

**2.** Where the booking value is less than €50, the full fee must be paid at the time of booking.

**3.** Balance payments are to be paid a minimum of 14 days prior to your arrival date.

**4.** Non-payment of the balance due 14 days prior to arrival may result in the cancellation of your booking.

**5.** Where bookings are made less than 14 days prior to arrival, full payment is required at the time of booking.

**6.** In the case of cancellations, refunds will only apply to the balance payment (i.e., the €50 non-refundable deposit will be retained) and where a minimum of 7 days' notice is given to the Association.

In exceptional circumstances where cancellation is beyond the control of the visitor, we may consider booking deferrals to a future available date in the same season.

- Discretion is left to the Campsite Manager in question and may be referred to the Operations Manager where necessary.

- Examples are not limited to the below but may include:

- Family bereavement of immediate family members



## **Sligo Tourist Development Association**

- Severe Government weather warnings where our sites are required to close

Not included are issues such as the following:

- Car, caravan, motorhome breakdowns

- Rain, “bad weather”, weather warnings (government or otherwise), that don’t require closure of the parks.

- Changes in your travel plans due to other commitments, e.g., communions, confirmations, weddings, etc.

### **Campsite Rules**

#### ***Applying to Rosses Point & Strandhill Caravan & Camping Parks:***

- 1.** All visiting guests must check-in at reception first.
- 2.** No littering. Please keep the campsite tidy and use the bins provided.
- 3.** Dogs must be kept on a lead and cleaned up after. See Terms & Conditions.
- 4.** Strictly no noise after midnight. Quiet times: 11pm - 7am.
- 5.** No ball playing in any area of the campsite.
- 6.** No campfires or fires of any sort allowed.
- 7.** BBQs may be used but must be kept off the ground.
- 8.** Reduce, Reuse, Recycle - we are but visitors on this planet!
- 9.** Please respect the beaches, local environment, and communities.
- 10.** Check-out time is 12pm, midday.